

Dear Member

**CORPORATE AFFAIRS AND LOCAL ECONOMY OVERVIEW AND SCRUTINY PANEL -
THURSDAY, 19TH JANUARY, 2023**

Please find attached Appendix 2 from item 7 (Resident Insight Report) of the Corporate Affairs and Local Economy Overview and Scrutiny Panel meeting on 19 January, which was marked 'to follow' as it was unavailable when the agenda was published yesterday.

Yours sincerely

Democratic Services

Encs

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Resident insight 2022

Summary results

93%
 of residents are satisfied with the area as a place to live



60%

of respondents agreed that the council is making the local area a better place to live



82%
 of people who contacted NFDC over the phone about an enquiry or problem found it easy

96%
 of residents feel very or fairly safe in their local area in the day, and 73% after dark



66%
 feel NFDC could do more to encourage households to recycle more



75%
 feel worried about the impact of climate change



27% feel that protecting woodlands and forest is most important, 24% controlling litter and 22% rare wildlife



93%
 say they use the internet at home or outside of work



89%
 feel their local area is a place where people get on well together

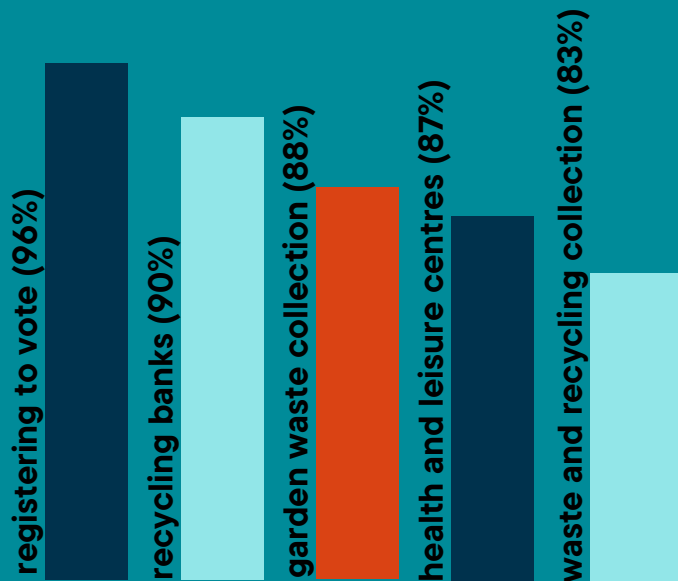
62%



feel their financial situation got worse over the last 12 months

and 34% report that they are just about managing

78%
 are satisfied with the way that New Forest District Council run things



most used services with the highest satisfaction scores

74%
 Trust NFDC a great deal or fair amount



66%
 are very or fairly well informed about the services NFDC provides

but we know that 34% feel less informed

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